



DEPARTMENT OF THE ARMY  
OFFICE OF THE SECRETARY OF THE ARMY  
107 ARMY PENTAGON  
WASHINGTON DC 20310-0107

Office, Chief Information Officer/G-6

SAIS-PRU

SEP 12 2013

MEMORANDUM FOR Product Director (PD) Army Knowledge Online (AKO)

SUBJECT: Approved Temporary Waiver for AKO Web Mail Auto-forwarding to Commercial Email Accounts for Family Members and Retirees

1. References:

a. Army Regulation (AR) 25-1, Army Knowledge Management and Information Technology, 25 JUN 13.

b. Memorandum, Secretary of the Army, 26 APR 13, subject: Army Knowledge Online Transition.

2. On 26 APR 13, the Secretary of the Army approved the rescission of policy exceptions that granted Army family members and retirees (FMR) access to AKO. The target date for deactivation of FMR portal accounts is 30 MAR 14. Email storage will remain active until 31 DEC 13.

3. AR 25-1 prohibits the auto-forwarding of emails from an official government account to a commercial (private) email account. To advance a smooth transition for FMR users off AKO web mail, the Chief Information Officer/G-6 grants PD AKO a temporary waiver for this requirement. This waiver applies only to FMR AKO web mail users and will expire on 31 DEC 14.

4. The points of contact for this matter are: Mr. Marvin Wages, (703) 545-1330 or marvin.d.wages.civ@mail.mil; and Ms. Sheila Houston, (703) 545-1573 or sheila.m.houston2.civ@mail.mil.

*for Michael S. Krueger*  
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Chief Information Officer/G-6